

OFFICE OF THE MAYOR
TULSA, OKLAHOMA

Executive Order No. 2011-11

RESCINDING EXECUTIVE ORDER 2011-07 AND ABOLISHING THE PUBLIC WORKS DEPARTMENT AND CREATING THE NEW DEPARTMENT OF WATER AND SEWER, THE NEW DEPARTMENT OF STREETS AND STORMWATER, THE NEW DEPARTMENT OF ENGINEERING, AND THE NEW CUSTOMER CARE CENTER.

WHEREAS, Executive Order 2011-07 abolished the Public Works Department and assigned the department's sections, branches, functions, employees and duties to two new departments and created an Office of Customer Care and a need exists to consolidate all engineering and construction inspection responsibilities in one department, and

WHEREAS, the most efficient way of accomplishing the above is to rescind Executive Order 2011-07 and create three new departments and the Customer Care Center with this new Executive Order 2011-11.

By virtue of the power vested in me as Mayor of the City of Tulsa, it is hereby ordered:

Section 1. PURPOSE

The purpose of rescinding Executive Order 2011-07 is to create three new departments and the Customer Care Center from the former Public Works Department rather than two departments and the Customer Care Center. The creation of three new departments and a customer care center is to create more streamlined organizations to improve focus on core responsibilities in order to enhance programs and services provided to Tulsa citizens.

Section 2. ABOLISHING THE PUBLIC WORKS DEPARTMENT

The Public Works Department is hereby abolished and its sections, branches, functions, employees, and duties are reassigned to one of three new departments and the Customer Care Center, or where appropriate, assigned to other City departments.

Section 3. CREATING THE WATER AND SEWER DEPARTMENT

The Water and Sewer Department is hereby created from the portions of the Public Works Department that generally consisted of sections, branches, duties, functions, and employees that design, engineer, construct, repair, operate, and maintain the drinking water supply system and design, engineer, construct, repair, operate, and maintain the wastewater system of the City.

Section 4. DIRECTOR OF WATER AND SEWER DEPARTMENT

The Director of the Water and Sewer Department shall be selected by the Mayor as the executive head in charge of the Department and shall report to the Mayor or the Mayor's designee.

Section 5. CREATING THE STREETS AND STORMWATER DEPARTMENT

The Streets and Stormwater Department is hereby created from the portions of the Public Works Department that generally consisted of sections, branches, duties, functions, and employees that manage, maintain, operate and repair the streets and stormwater systems, public facilities, and grounds. In addition, the portions of the Public Works Department that include the administration, collection and disposal of solid waste will be a part of the new department.

Section 6. DIRECTOR OF THE STREETS AND STORMWATER DEPARTMENT

The Director of the Streets and Stormwater Department shall be selected by the Mayor and be the executive head in charge of the Department and shall report to the Mayor or the Mayor's designee.

Section 7. CREATING THE ENGINEERING DEPARTMENT

The Engineering Department is hereby created from the portions of the Public Works Department that generally consisted of sections, branches, duties, functions and employees that manage capital improvement programs including plan, design, review, construction administration and inspection for all city public improvements.

Section 8. DIRECTOR OF THE ENGINEERING DEPARTMENT

The Director of the Engineering Department shall be selected by the Mayor and be the executive head in charge of the Department and shall report to the Mayor or the Mayor's designee.

Section 9. CREATION OF THE CUSTOMER CARE CENTER

The Customer Care Center is hereby created as a department by consolidating the utility billing call center from the Public Works Department with the Mayor's Action Center from the Communications Department. The Customer Care Center will enhance the City's ability to provide consistent, timely and quality response to citizens' requests for information, assistance with services and programs, and provide information for use in the future allocation of resources.

Section 8. MANAGER OF THE CUSTOMER CARE CENTER

The Manager of the Customer Care Center shall be selected by the Mayor and shall manage the operations of the Office and shall report to the Mayor or the Mayor's designee.

Section 9. UTILITIES SERVICES AND FINANCIAL PLANNING FUNCTIONS

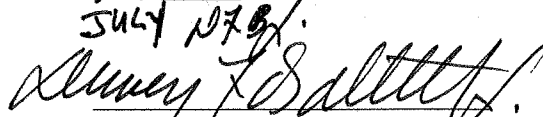
The utilities services and financial planning functions of the Public Works Department are hereby reassigned to the Finance Department.

Section 10. CONFLICTING EXECUTIVE ORDERS


This Executive Order supersedes all conflicting Executive Orders.

Section 11. EFFECTIVE DATE


This order shall take effect on July 20th, 2011.

~~SUN~~
JULY 17th 2011.

Dewey F. Bartlett, Jr., Mayor

APPROVED AS TO FORM AND LEGALITY


Deputy City Attorney 7/19/11

ATTEST:


Deputy City Clerk

