

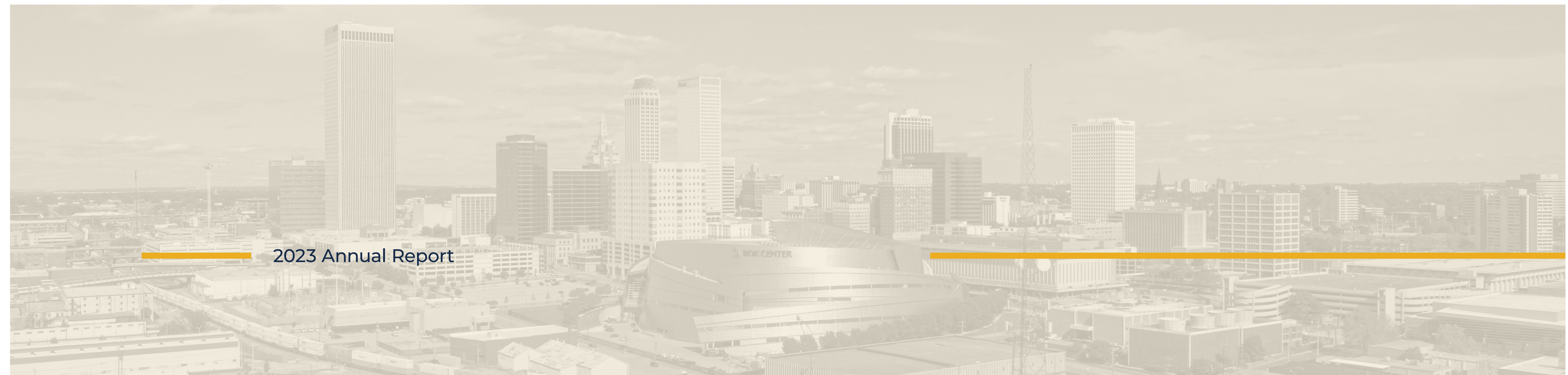
ANNUAL

REPORT



HIGHLIGHTS

- Received voter approval on the third round of Improve Our Tulsa, an \$814 million sales tax and bond package that does not raise taxes but funds critical improvements to City facilities, equipment, and street infrastructure while making a substantial investment toward a \$104.2 million Tulsa Housing Initiative to help fill a critical housing need in Tulsa.
- Exceeded our two-year \$500 Million Housing Challenge goal in under one year, with the total sitting at more than \$526.95 million at the end of 2023. This total captures all types of housing projects (new construction, renovations, conversions) and a variety of single-family, multi-family, and everything in-between.
- Progressed on nearly 20 different initiatives to address homelessness, housing, and mental health, with multiple citywide efforts underway.
- Responded to the second largest greenwaste event in Tulsa's history, collecting more than 1 million cubic yards of greenwaste and documenting more than \$16.6 million in damages.
- Implemented a new organizational structure to further embed community focus in City services — a move that established the Department of City Experience, reestablished the Public Works Department, and brought the Tulsa Planning Office back to City Hall.



COMMUNITY & NEIGHBORHOODS

***CREATING PROGRAMMING
TO HELP INCREASE
NEIGHBORHOOD VITALITY***

- Created a Multi-Family Housing Team consisting of two Code Enforcement Officers and one Assistant Fire Marshal to enforce nuisance, property maintenance, zoning and fire codes for multi-family housing complexes. The team has established a multi-family housing list that includes complexes of four units or more, and has worked on more than 70 cases since the creation of the program.
- Launched the Neighborhood Conditions Index at www.tulsaplanning.org, a data-driven tool that provides information to neighborhood residents and empowers them to act on the problems they care about most.

COMMUNITY & NEIGHBORHOODS [CONTINUED]

\$13.8M

TO CONSTRUCT THE NEW ANIMAL WELFARE SHELTER

24,125

SQUARE FOOT FACILITY

500+

CAGES FOR CATS, DOGS, EXOTIC ANIMALS AND RECOVERING ANIMALS

- Launched a new Neighborhood Leaders' Lunch to create greater understanding of how the City operates and provide citizens with the tools needed to navigate municipal government and become leaders in our community.
- Hired Sherri Carrier to lead shelter operations at Tulsa Animal Welfare. Carrier's passion for strong community partnerships combined with a renewed focus is improving outcomes at the shelter.
- Funded \$13.8 million for construction of the new animal shelter for Tulsa Animal Welfare. The 24,125-square-foot facility is expected to include clinic space, a surgery center, isolation rooms, an adoption area, office space, an outdoor space for animals, and more than 500 cages for cats, dogs, exotic animals and recovering animals.
- Selected Keri Fothergill to serve as the new Citizen Advocate — a position that works with City leadership and departments to identify, explore, and assist in determining options to help resolve conflicts, identify solutions to resident concerns, and bring systemic issues to the attention of the organization for resolution.



ECONOMIC DEVELOPMENT

- Launched a revitalization effort in conjunction with the Tulsa City Council to promote redevelopment of the 71st Street Corridor, including a major rezoning initiative to simplify and modernize development standards in the area. These changes encourage development and new businesses to come to the area.
- Broke ground on a new entrepreneurship incubator that will be located in the historic Moton Hospital on E. Pine St. and N. Greenwood Ave. Greenwood Entrepreneurship at Moton (GEM) is a \$9 million center that will eliminate a source of neighborhood blight and catalyze business growth in North Tulsa. The project is made possible by a \$2.5 million contribution from the City of Tulsa.

\$9M

TOTAL INVESTMENT IN GREENWOOD ENTREPRENEURSHIP AT MOTON (GEM)

\$2.5M

CONTRIBUTION BY THE CITY OF TULSA TO CAPITAL COSTS FOR GEM

ECONOMIC DEVELOPMENT [CONTINUED]

\$185.4M
PRIVATE SECTOR INVESTMENT

\$7M
IMPROVE OUR TULSA FUNDS FOR PUBLIC INFRASTRUCTURE IN THE KIRKPATRICK HEIGHTS & GREENWOOD AREA

\$900,000
FEDERAL FUNDS TO SUPPORT THE CITY'S BROWNFIELD PROGRAM

- Worked with PartnerTulsa, the City of Tulsa’s economic development arm, to spur \$185.4 million in private sector investment in Tulsa.
- Progressed on the Kirkpatrick Heights -Greenwood Area Master Plan, which includes revitalizing 56 acres of publicly owned property in the Kirkpatrick Heights and Greenwood areas of North Tulsa. Thanks to Tulsa voters who passed the third round of Improve Our Tulsa, \$7 million is going toward public infrastructure to begin implementation.
- Named a “Tech Hub” by the U.S. Economic Development Administration. As one of 31 designated Hubs, Tulsa can now compete for up to \$75 million in federal implementation funding that will be used to advance the development of autonomous technologies.
- Celebrated the acceptance of Tulsa as one of four sites nationally to be accepted to the Opportunity Accelerator Program to assist in the development of a community-led governance model for the Kirkpatrick Heights-Greenwood Area Master Plan. The initiative supports government in promoting economic mobility, reducing racial disparities and improving the wellbeing of residents.
- Secured an additional \$900,000 in federal funding to support the City’s Brownfield Program, which is now being used to create useful, tax producing properties that generate jobs, create sustainable community growth and contribute to Tulsa’s economy.
- Received national recognition at the Site Selectors Guild Annual Conference for the Peoria-Mohawk Business Park, a partnership between the City of Tulsa, PartnerTulsa and George Kaiser Family Foundation (GKFF), for its commitment to sustained economic growth in North Tulsa. The Peoria-Mohawk Business Park comprises 120+ acres of land that represents the cornerstone of planned redevelopment efforts in North Tulsa.



FATHER'S DAY STORM



\$16.6M

ESTIMATED AMOUNT OF DAMAGES

1,000,000

CUBIC YARDS OF GREENWASTE COLLECTED AND PROCESSED

- Responded to the second largest greenwaste event in Tulsa's history, with an estimated \$16.6 million in damages. Because of FEMA disaster assistance and the State of Oklahoma Emergency Declaration, the City will only incur approximately \$2.1 million in expenses.
- Collected and processed more than 1 million cubic yards of greenwaste in less than six months at the City's greenwaste sites.



FATHER'S DAY STORM

[CONTINUED]

- Responded to more than 49,000 residential collection requests, removing more than 460,000 cubic yards of debris from Tulsa yards.
- Removed more than 400 large trees blocking roadways throughout Tulsa in the days immediately following the event.
- Received support from hundreds of Oklahoma Department of Transportation and Oklahoma Turnpike Authority crews, which resulted in faster recovery times.
- Provided water and coordinated cooling and charging station resources to Tulsa residents as PSO worked to restore power to more than 200,000 Tulsa residents.
- Removed more than 50,000 potentially dangerous hanging tree limbs and more than 1,200 leaning trees thanks to a new FEMA program — an effort that makes Tulsa more resilient to future high-wind events.
- Waived the cost of weatherhead permits during the event, removing an additional financial burden from homeowners who faced costly storm repairs due to damage to their electrical system.
- Assisted hundreds of storm-affected Tulsa homeowners in applying for emergency repair grants in the amount of up to \$5,000.



200,000+
NUMBER OF TULSA RESIDENTS WHOSE
POWER WAS RESTORED BY PSO

50,000
POTENTIALLY DANGEROUS
TREE LIMBS REMOVED

1,200
POTENTIALLY DANGEROUS
LEANING TREES REMOVED

HOMELESSNESS, HOUSING & MENTAL HEALTH

HOMELESSNESS, HOUSING & MENTAL HEALTH [CONTINUED]

9 PROGRAM AND POLICIES

Announced in coordination with the 3H Task Force to help address homelessness and public safety.

\$526.95 MILLION

Amount reached in one year toward the two-year \$500M housing challenge.

519 HOUSES

Number of houses beginning construction in 2023. A record for home starts.

- Created the Housing, Homelessness, and Mental Health (3H) Task Force — a group that consists of members from the City of Tulsa, Tulsa City Council, service providers and businesses tasked with better understanding community needs to create a strategy for broader community solutions.
- Exceeded our two-year \$500 Million Housing Challenge goal in under one year, with the total sitting at more than \$526.95 million at the end of 2023. This total captures all types of housing projects (new construction, renovations, conversions) and a variety of single-family and multi-family units and everything in-between.
- Announced nine program and policy steps to address homelessness and public safety in coordination with the 3H Task Force, all of which are either funded, underway, or are completed.
- Set a record for home starts with 519 houses beginning construction in 2023. This increase reflects the strength of Tulsa’s housing market and helps supply needed, affordable housing for both new and existing Tulsa residents.



HOMELESSNESS, HOUSING & MENTAL HEALTH [CONTINUED]



\$100+ MILLION

Housing fund committed to housing construction. The largest in Tulsa history.

140,000 SQUARE FEET

Size of the new Oklahoma Psychiatric Care Center that will be a part of the new academic medical district.

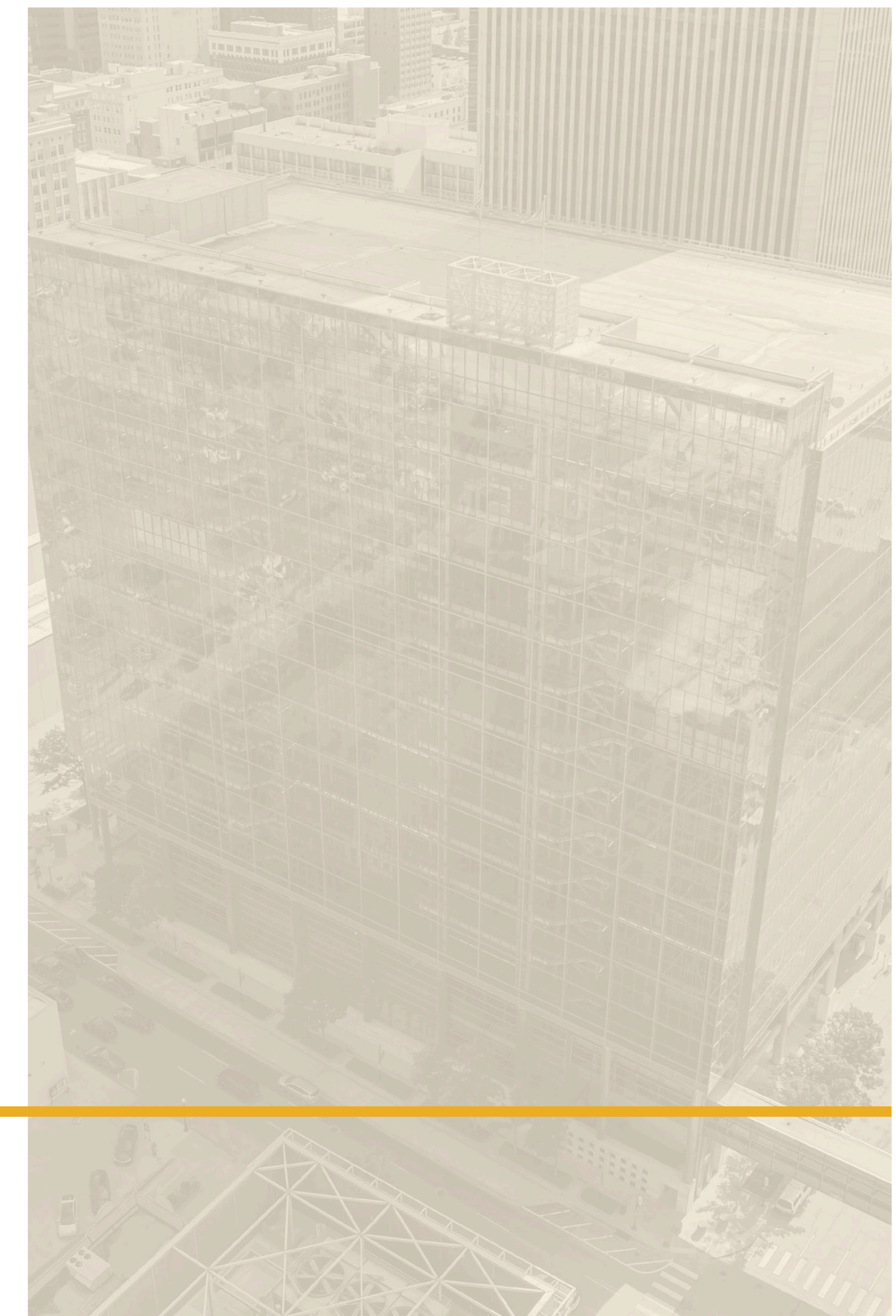
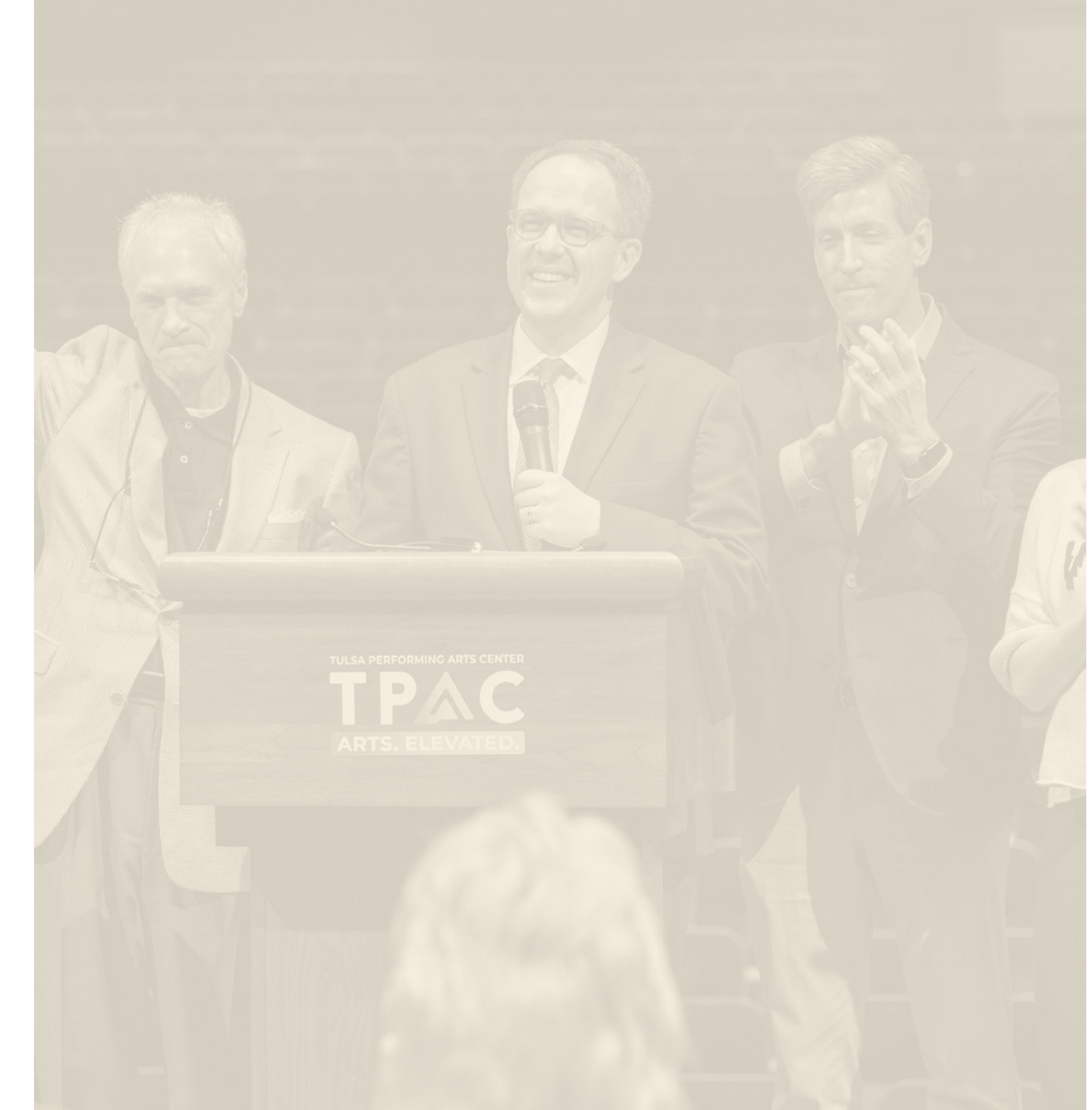
\$13 MILLION

Grant to continue mental health focused efforts in Tulsa.

- Established a housing fund in excess of \$100 million thanks to voters approving the third Improve Our Tulsa sales tax package. This is the largest public commitment to housing construction in Tulsa history.
- Released a Request for Proposals to open a low barrier shelter, which will operate on a referral basis from other community shelters. The low barrier shelter, which is part of the nine immediate action steps, will assist those with barriers to entry into other local shelters.
- Established the first Chief Mental Health Officer who is responsible for coordinating first responder assistance for those experiencing a mental health crisis while overseeing a citywide strategy on mental health. This position will provide a one-stop resource for first responders to connect people in crisis with the agencies best positioned to help.
- Broke ground on the new Oklahoma Psychiatric Care Center, a \$70 million and 140,000 square-foot facility. The facility will be part of a new academic medical district on Downtown's west side, where it will be built next to the new Veterans Affairs hospital and OSU Medical Center.
- Announced a \$13 million grant from the Substance Abuse and Mental Health Services Administration in partnership with Tulsa Public Schools to continue efforts focused on mental health in Tulsa.

INSIDE CITY HALL

- Received voter approval on the third Improve Our Tulsa package, which secured funding for neighborhood projects, City facilities, equipment, street infrastructure, and more. The renewal builds on previous Improve Our Tulsa funding packages while providing necessary funding to complete voter-approved infrastructure and street projects.
- Implemented a new organizational structure that embeds community focus in all facets of the City's design, planning, neighborhood engagement and investment processes by establishing the Department of City Experience (DCE) and reestablishing the Public Works Department. As part of the new structure, Terry Ball was hired as the Public Works Director and Eric Lee was hired as the Director of Water & Sewer. Additionally, James Wagner was hired as the Director of DCE.



INSIDE CITY HALL [CONTINUED]

- Incorporated the Tulsa Planning Office back into City Hall under the Department of City Experience, building on efforts to increase collaboration within the City and improve customer service.
- Negotiated a 15-year agreement between the Tulsa Authority for the Recovery of Energy and Covanta, a leader in sustainable materials management, for the continuance of waste-to-energy operations. The move allows 95% of Tulsa’s household waste to continue to either be recycled or converted to electricity. Covanta Tulsa is the only waste-to-energy plant in the surrounding eight-state-area.

- Updated the City of Tulsa’s logo and brand identity for the first time in 15 years. The new logo is more versatile and will be able to better adapt to the changing needs of the City organization while boldly and proudly representing the community we serve.
- Updated the City of Tulsa Seal, which now reflects Tulsa’s Native American heritage. The new design now includes both the founding and incorporation year of the City of Tulsa.
- Announced the process to add Mwanza, Tanzania, as Tulsa’s ninth Sister City. Mwanza will be Tulsa’s first Sister City added to its network in the last 18 years and the first city added from the continent of Africa.



95%

PERCENTAGE OF HOUSEHOLD WASTE RECYCLED OR CONVERTED TO ELECTRICITY AT COVANTA TULSA



9

NUMBER OF TULSA'S SISTER CITIES ONCE MWANZA IS ADDED TO THE NETWORK

MAJOR INFRASTRUCTURE



- Signed an agreement with the Muscogee Creek Nation, the City of Jenks, and the Indian Nations Council of Governments to build a lake in the Arkansas River Corridor from 71st to 101st streets, a combined \$96 million project. The Jenks dam was one of two low-water dams funded as part of the 2016 Vision Tulsa capital improvements package.
- Celebrated Gilcrease Museum raising \$10 million in private funding that was needed to qualify for \$10 million in matching dollars from the City through the third installment of Improve Our Tulsa. With full funding for the core museum in place, we can look forward to making Gilcrease a cultural destination that generations of Tulsans can be proud of and enjoy for years to come.

MAJOR INFRASTRUCTURE [CONTINUED]

- Progressed on the construction of Zink Dam and the development of water quality protocols for Zink Lake, which is expected to open alongside the new pedestrian bridge, Williams Crossing, on Labor Day 2024.
- Adopted the update to PLANiTULSA, Tulsa's comprehensive plan, after a multi-year process. The comprehensive plan serves as a guide for the physical development of the city, governmental operations, and funding priorities.
- Continued work on the expansion of the elephant exhibit at the Tulsa Zoo. The plans for the elephant exhibit consist of updates to the current facilities as well as a new 35,000+ square foot elephant building with 13 acres of new outdoor habitat.



**CONTINUED EXPANSION:
TULSA ZOO'S
ELEPHANT
EXHIBIT**

**CONTINUED
PROGRESS:
ZINK DAM &
PEDESTRIAN
BRIDGE**



COURTESY: Damon's Droneography

PUBLIC SAFETY

**A NEARLY 100%
HOMICIDE SOLVE RATE
ACHIEVED BY TPD**

- Announced the City's intent to purchase the former State Farm Headquarters to be used as the City's new Public Safety Center. When the transaction is complete, the new Public Safety Center will house Tulsa Police Department headquarters, Tulsa Fire Department headquarters, and the Tulsa Area Emergency Management Agency (TAEMA) with plans to include City Medical and Mingo Valley Police Division.
- Opened the Real Time Information Center (RTIC), a cutting-edge command center equipped with advanced technology and dedicated professionals who monitor and respond to incidents in real time. RTIC has assisted with more than 1,800 calls and led to the recovery of nearly \$1 million in stolen property, including more than 88 vehicles.
- Achieved a nearly 100% homicide solve rate in the Tulsa Police Department (TPD). The milestone is a testament to the hard work of the men and women in the Department, and a reminder of why newly funded technology like RTIC and Flock Safety cameras are helping revolutionize the way we respond to and solve crimes.
- Completed the installation of 46 Flock Safety Cameras in high-crime areas with plans to increase coverage in 2024. While the cameras are used primarily to identify stolen vehicles and solve crimes, they are improving officer safety while saving the City resources.
- Piloted a new Alternative Response Team in Downtown Tulsa, sending firefighters and mental health caseworkers to assist people experiencing a non-violent mental health crisis.

STREETS & TRANSPORTATION

Major Street Projects Completed in 2023:

16.5

TOTAL LANE MILES COMPLETED

- East 36th Street North, Mingo Road to U.S. Highway 169
STREET REHABILITATION
- East 81st Street South, Sheridan Road to Memorial Drive
STREET WIDENING
- East 81st Street, South Memorial Drive intersection
STREET REHABILITATION
- East Apache Street, North Lewis Avenue to North Harvard Avenue
STREET REHABILITATION
- East Apache Street, North Harvard Avenue intersection
STREET REHABILITATION
- South 33rd West Avenue, 41st Street to 51st Street
STREET REHABILITATION
- West 41st Street South, 41st West Avenue to 33rd West Avenue
STREET REHABILITATION
- East Seventh Street South, between Detroit Avenue and Kenosha Avenue
STREET REHABILITATION
- East Eighth Street South, between Cincinnati Avenue and Kenosha Avenue
STREET REHABILITATION

STREETS & TRANSPORTATION [CONTINUED]

Quick Statistics:

20.92 LANE MILES

Completed eight non-arterial street rehabilitation projects, totaling 20.92 lane miles.

18 LANE MILES

Completed three arterial and non-arterial asphalt mill, patch and overlay projects totaling 18 lane miles.

30 LANE MILES

Completed 30 lane miles of arterial and non-arterial microsurfacing projects.

\$54 MILLION

Invested in arterial and non-arterial street projects.

3.2 LANE MILES

Completed 3.2 lane miles of concrete street maintenance projects.

45 LANE MILES

Completed lane miles of arterial and non-arterial crack-sealing projects.

32,532 SQUARE YARDS

Completed yards of sidewalks.

501 ADA RAMPS

Completed ADA ramp installation projects.



RESILIENT TULSA



- Created an Asian Affairs Commission to recognize Tulsa’s growing Asian community. The Mayor’s Office of Resilience and Equity established a working group of 26 Asian leaders to help create the new Commission, which was approved by the City Council. The Commission’s first meeting was on January 2, 2024.
- Hosted eight naturalization ceremonies, including the biggest citizenship ceremony in Tulsa history with 90 children becoming U.S. citizens at the Gathering Place in June 2023.

8

TOTAL NUMBER OF CITIZENSHIP CEREMONIES HELD IN 2023

\$800,000

REDUCED DEBT AMONGST FINANCIAL EMPOWERMENT CENTER CLIENTS

90

NUMBER OF CHILDREN WHO BECAME CITIZENS AT THE BIGGEST CITIZENSHIP CEREMONY IN TULSA HISTORY

2,300

TULSANS WHO RECEIVED UTILITY PAYMENT ASSISTANCE THROUGH THE LOW-INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM

RESILIENT TULSA [CONTINUED]

- Celebrated the third year of providing free individual counseling to Tulsans through the Financial Empowerment Center, which has increased collective savings amongst clients by more than \$220,000 and reduced debt by nearly \$800,000.
- Assisted more than 2,300 Tulsans with utility payment assistance, providing more than \$818,000 to help keep their water on and account payments current through the Low Income Household Water Assistance Program (LIHWAP).
- Implemented an internal Citywide Language Access Policy that provides citizens with Limited English Proficiency (LEP), an increased level of customer service.
- Became the first city in Oklahoma to receive a Certified Welcoming designation, which is a formal certification given to cities as it relates to practices and programs that reflect our city's values and commitment to immigrant inclusion. Tulsa was awarded the honor thanks to the help of more than 60 community partners and the various programs and practices that make Tulsa a welcoming place.
- Hired Saber Ahmadi as the City's Immigrant Services Liaison. Ahmadi, an Afghan refugee, now facilitates work to increase workforce participation among people of all backgrounds.



TULSA PARKS

**\$3.6 MILLION TO FUND
MCCULLOUGH PARK
UPDATES & AMENITIES**



- Reconstructed McCullough Park to include the State's largest lighted pump track, a new playground, new splash pad, new lighted multi-use sports court, two new shelters, a new loop walking trail, parking lot repair and expansion and new public toilet facility. The updates were funded through a \$3.6 million Vision Tulsa project.
- Opened Celebration Park, part of the Eugene Field Small Area Plan Reconstruction Project. The park includes a new multi-use sports court, new splash pad, new playgrounds for 2–5-year-olds and for 5–12-year-olds, new main meeting pavilion, lighted sports field and lighted walking trails.
- Opened Hope Playground, Oklahoma's largest and first entirely inclusive playground at Whiteside Park for children with all abilities. Through a public private partnership with The Sanford & Irene Burnstein Family Foundation, the City of Tulsa constructed the site work and amenities for the playground which was funded by the Burnstein Foundation's generous donation.
- Opened the newly reconstructed Reed Pool and splash pad for the 2023 swim season. Reed Pool is the fourth of five City swimming pools being reconstructed with modern amenities and features.

1921 GRAVES INVESTIGATION



- Announced potential surnames and locations of interest associated with six burials from prior excavations at Oaklawn Cemetery — a historic DNA and genealogical discovery unlike any in American history. Work is under way to connect individuals alive today with burials from Oaklawn Cemetery.
- Conducted a third excavation in 2023 in Oaklawn Cemetery, which produced several burials of interest that have undergone forensic analysis and have been sent for DNA testing.
- Celebrated the life of James Kavin Ross and unveiled an honorary street sign renaming East 11th Street and South Peoria Avenue as “J Kavin Ross Drive.” Ross was an integral part of the City’s 1921 Tulsa Race Massacre Graves Investigation and is remembered for his kindness and steadfast commitment to finding victims of the 1921 Tulsa Race Massacre.

