

# FREQUENTLY ASKED QUESTIONS

# TULSA'S WATER QUALITY TESTING

Tulsa is fortunate to have clean, safe drinking water that far exceeds all federal water standards. This high level of quality is made possible by the ongoing water testing process conducted by the City of Tulsa. Here are some facts about the City's water quality testing procedures:



## How do I know my water is safe?

Tulsa water is tested in compliance with all Safe Drinking Water Act regulations. The Safe Drinking Water Act sets national health-based standards for drinking water to protect against both naturally occurring and man-made contaminants that may be found in drinking water. Additionally, the City of Tulsa participates in the Partnership for Safe Water, which focuses on optimized performance of treatment plants and distribution systems to improve quality beyond the Safe Drinking Water Act regulations. For more information, visit [www.awwa.org](http://www.awwa.org).

## How many times does the City of Tulsa test our water?

The source water is tested more than 1,400 times a month. The water at our two treatment plants is tested approximately 210 times each day as it moves through the treatment process for a total number of approximately 77,000 annual tests. City staff members also routinely test the water in the distribution system approximately 211 times per month (or 2,532 times per year). That means your water is tested a total of approximately 96,000 times a year!

## What parameters are tested?

The City of Tulsa tests for hundreds of contaminants on an annual basis. These include microorganisms, lead and other heavy metals, disinfectant byproducts, inorganic and organic chemicals, and disinfectant residuals. Thanks to its ongoing water quality testing process, the City of Tulsa's water does not exceed any of the allowable limits for these contaminants. Visit [www.epa.gov/dwreginfo](http://www.epa.gov/dwreginfo) for more information on drinking water regulations.

## Where are the tests performed?

The City of Tulsa has three water quality laboratories. Each is certified by the State of Oklahoma for drinking water analysis, and they are in the process of gaining national certifications for drinking water analysis through the National Environmental Laboratory Accreditation Program.

## Where can I go to see the results of Tulsa's annual water testing?

Any detected contaminants within our water system are required to be reported annually in the City's Water Quality Report. The most recent report can be found online at [www.cityoftulsa.org/waterquality](http://www.cityoftulsa.org/waterquality).

## Is there a reason to use 'Water Test Kits' available at home improvement stores?

If you wish to perform your own water quality analysis inside your home, there are many options. Test kits are available at most hardware stores, but many do not use EPA-approved methods for the analysis of drinking water. The Tulsa Health Department's certified water laboratory is open to the public. More information about testing and laboratory fees can be found at [www.tulsa-health.org/environmental-health/environmental-water-lab](http://www.tulsa-health.org/environmental-health/environmental-water-lab). If you are experiencing issues that you believe are related to the City of Tulsa water service to your home, you can contact Water Quality Assurance at (918) 591-4384 for assistance.